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NAAMTA Announces Medical Transport Accreditation to North Memorial Air Care

(Robbinsdale, MN – 21 October 2016) – NAAMTA’s Accreditation program is built on providing standards that focus on quality patient care and transport safety. Using a comprehensive audit of administrative documentation, medical practices, and facilities, [NAAMTA](#) is awarding [North Memorial Air Care](#) medical transport accreditation for their rotor-wing program.

North Memorial demonstrates compliance to each of the defined standards, excels in identifying best practice procedures, and instills these values in their employees. NAAMTA verified compliance through employee interviews, process reviews, and on-site evaluations, all of which were conducted using [ISO 9001:2008](#) auditing guidelines.

Pat Coyne, Vice President of Medical Transportation, North Memorial Health Care stated, “North Memorial Air Care is committed to providing the safest possible air medical transportation system. We adopt the best practices, operations and technologies conducive to creating and maintaining an environment where safety is emphasized and risk minimized.”

Nancy Purcell, NAAMTA’s Director of Clinical Operations said, “It was impressive to witness North Memorial’s implementation of a quality system. Beginning with their hospitals, and extending to Air Care, the implementation of ISO processes is reflected in the effectiveness of their quality management utilization.

Nancy Purcell added, “Additionally, North Memorial Air Care’s commitment to professionalism and leadership in the community is evidenced by the development and administration of high fidelity trauma training for both AirCare’s medical teams and community EMS personnel. Their research collaboration with local university scholars produced a new evidence-based approach to evaluating and improving the performance of medical teams during such scenario-based trainings.

In addition to the accreditation award, North Memorial joins the NAAMTA Alliance. This alliance unifies accredited organizations in the promotion of continuous improvement in safety and patient care. Continuous improvement is the result of shared education, experience and quality management principles by alliance members. NAAMTA salutes North Memorial for their proactive approach in achieving accreditation and looks forward to the contributions they will share with the NAAMTA Alliance.



About NAAMTA

NAAMTA is an accreditation standard-bearer for the medical transport industry, offering procedures that include guidelines for developing a system focused on transport safety, patient care, quality management, and continuous improvement. NAAMTA is globally recognized for its [ISO 9001:2008](#) QMS certification and the implementation of quality practices in their accreditation program. NAAMTA's certified quality management system is audited annually by [PRI Registrar](#) which is an [ANSI-ASQ National Accreditation Board](#)-approved Registrar accredited to certify organizations to a variety of management systems including ISO 9001.

NAAMTA has successfully made great strides in identifying key best practices to improve the standard of performance among EMS providers at the national and global levels. Through a dynamic approach to auditing and a vast array of web-based reporting and learning tools for members, NAAMTA distinguishes itself as an accreditation source interested in providing services to their members and work toward the improvement of medical transportation practices.

About North Memorial Air Care

Founded in 1985, North Memorial Air Care responds to over 4,500 requests for medical transport annually, flying eight Augusta 109 helicopters, the fastest civilian helicopter on the market. With bases in Bemidji, Brainerd, Princeton, Redwood Falls and Lakeville, Minnesota and Siren, Wisconsin, North Memorial Air Care is available 24/7 for medical flight transportation service calls throughout Minnesota, areas of Wisconsin, Iowa and the Dakotas.

North Memorial's flight nurses and paramedics are experienced in high-volume intensive care units, emergency departments and ambulance services, and provide the highest level of medical care to adult and pediatric patients alike.

Roylen "Griff" Griffin,
Executive Director
NAAMTA
P.O. Box 111
American Fork, UT 84003
(801)-756-7215
www.naamta.com

