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ER24 Receives NAAMTA Medical Transport Accreditation Renewal

Stellenbosch, South Africa – 4 February, 2019 – Subsequent to a thorough, independent review of administrative policies, medical protocols, aviation processes and maintenance, [ER24](#) has once again been awarded [NAAMTA Accreditation](#) for their fixed-wing air aeromedical program. As evidenced through strict compliance to the NAAMTA Standards, ER24 continues to demonstrate the highest degree of professionalism and safety in providing quality patient care.

ER24 demonstrates compliance in each of the defined standards, excels in best-practice operations and instills these core values and standards in each employee. NAAMTA verified compliance through appraisal of company policies, employee interviews, on-site evaluations, and process reviews, all of which were conducted using [ISO 9001:2015](#) auditing practices.

“We are very proud to have ER24 as an elite member of the NAAMTA Alliance,” says Nancy Purcell, Director of Clinical Operations. “Their energetic passion for the patients they care for and the excellence in how they conduct their program are reflective of the fundamental tenets of the NAAMTA Standards. It is rewarding to see accreditation in action and ER24 exemplifies the vision of NAAMTA Accreditation.”

Alastair Lithgow, Program Director for fixed-wing operations said, “Gaining this NAAMTA reaccreditation demonstrates ER24’s commitment to quality patient care of the highest standards in aviation care. The accreditation elevated the already high standards that we had set for ourselves in our continual strive for excellency in patient care and aviation safety.”

About NAAMTA

NAAMTA is an accreditation standard-bearer for the medical transport industry, offering procedures that include guidelines for developing a system focused on transport safety, patient care, quality management, and continuous improvement. NAAMTA is globally recognized for its [ISO 9001:2015](#) QMS certification and the implementation of quality practices in their accreditation program. NAAMTA’s certified quality management system is audited annually by [PRI Registrar](#), which is an [ANSI-ASQ National Accreditation Board](#)-approved Registrar accredited to certify organizations to a variety of management systems including ISO 9001.

NAAMTA has successfully made great strides in identifying key best practices to improve the standard of performance among EMS providers at national and global levels. Through a dynamic approach to auditing and a vast array of web-based reporting and learning tools for members, NAAMTA distinguishes itself as an accreditation source interested in providing services to their members and work toward the improvement of medical transportation practices.

About ER24

ER24 is the premier private emergency medical care provider in South Africa.

Currently operating from 59 bases throughout South Africa, ER24 provides quality emergency response and pre-hospital care services, supporting both public and private hospitals. ER24 is wholly owned by Mediclinic Southern Africa which represents the Southern African operations of Mediclinic International.

ER24 is registered with the Board of Healthcare Funders (BHF) and the Health Professions Council of South Africa (HPCSA) as an Advanced Life Support ambulance service.

ER24's integrated service offering – which includes aeromedical services and evacuations, medical concierge services, medical case management, international patient management, hospital in-patient referrals, medical repatriation, escorting of minors service, and repatriation of mortal remains – positions ER24 as a medical services solution of choice on the African continent.

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