

MEDX**A**IR**O**NE

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MedX AirOne Achieves NAAMTA Medical Transport Accreditation

American Fork, UT – <u>NAAMTA</u> Medical Transport Accreditation criteria and auditing practices set the framework for transport services in providing quality patient care and safety in the industry.

<u>MedX AirOne</u>, a rotor- and fixed-wing medical transport provider, subscribed to a comprehensive audit of NAAMTA Standards, which identifies criteria in all aspects of medical transport, including business policies, licensure, education, skills maintenance, communication, and safety. Awarding MedX AirOne accreditation denotes compliance with each of the defined standards and incorporates best practice procedures.

Roylen Griffin, NAAMTA's Executive Director said, "Being onsite at MedX AirOne base locations, observing a briefing, and auditing their policies and procedures for all departments, we witnessed their desire to adhere to NAAMTA Standards to reinforce their everyday commitment to providing the highest level of care and service to their communities."

When asking Program Director, Joel Hochhalter about his goal for accreditation, he provided the following insight, "MedX AirOne desired to commit to something greater than ourselves and greater than just a decal on our aircraft and ambulances. MedX AirOne has the desire to be different, to change the way the business model of medical transports has always been done.

Having been in the air medical industry for many years we recognized we had choices in such a commitment and accreditation. MedX AirOne chose NAAMTA for one outstanding reason; We knew NAAMTA would provide an in-depth study of our business with no regard or favoritism because of who we are, who we knew in the past or other affiliations. We chose NAAMTA because we desired an honest and critical look into our practices, not our politics.

MedX AirOne identified NAAMTA's commitment to providing a fully comprehensive third-party evaluation of medical transportation and all things critical in providing the safest and highest quality patient care along with our commitment to changing the air medical landscape with our different but successful business model."

NAAMTA substantiated MedX AirOne's compliance through company practices, policies, employee interviews, on-site evaluations, and process reviews, all of which were conducted using <u>ISO 9001:2015</u> auditing guidelines.



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About NAAMTA

NAAMTA is an accreditation standard-bearer for the medical transport industry, offering procedures that include guidelines for developing a system focused on transport safety, patient care, quality management, and continuous improvement. NAAMTA is globally recognized for its <u>ISO 9001:2015</u> QMS certification and the implementation of quality practices in its accreditation program. NAAMTA's certified QMS is audited annually by <u>PRI Registrar</u>, an <u>ANSI-ASQ National Accreditation Board</u>-approved Registrar.

NAAMTA has successfully made great strides in identifying key best practices to improve the standard of performance among EMS providers. Through a dynamic approach to auditing and an array of web-based reporting and learning tools, NAAMTA distinguishes itself as an accreditation source interested in providing services to their members and improving medical transportation industry practices.

About MedX AirOne

MedX AirOne is unique in its business model and has a determination to affect the industry starting with a commitment to their service communities. "No permanent resident of Elko, Humboldt, Pershing, Eureka, White Pine or Lander Counties will pay out-of-pocket expenses for transport onboard MedX AirOne aircraft."

As everyone is aware there is much confusion concerning air medical transport; however, MedX AirOne's goal is to place the patient at the forefront of air medical transport and remove confusion. This focus includes the overwhelming billings that can occur in a moment of tragedy or severe illness.

MedX AirOne believes air medical operators should be an In-Network provider...the myth that insurance will not negotiate with private air ambulance providers is a myth and our model is proof positive of this!

MedX AirOne In-Network status decreases the cost to local business in conjunction with the membership program that assists our patients and communities. MedX AirOne is excited to make this NAAMTA accreditation announcement which will place additional focus on patients first in all that we do. MedX AirOne is honored and proud to serve the citizens of Northern Nevada.

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