



For Immediate Release 5 a.m. EDT 20 March 2019

Valley Med Flight Earns Successive NAAMTA Accreditation

American Fork, UT – <u>NAAMTA</u> Medical Transport Accreditation criteria and auditing practices set the framework for transport services in providing quality patient care and safety in the industry.

Following an independent, external evaluation of administrative documentation, medical practices, and facilities, <u>Valley Med Flight</u> is being awarded accreditation for their fixed- and rotor-wing program.

NAAMTA's Accreditation program is built on standards that focus on quality patient care and the safety of the transports for all involved. This accreditation is domestically and internationally recognized as a symbol of quality by industry peers, third-party payers, medical organizations, liability insurance companies, state and federal agencies, and the public.

Through the accreditation process, Valley Med Flight demonstrated compliance in each of the defined standards, excelled in identifying best practice procedures, and instilled these values in each employee. NAAMTA verified their compliance through employee interviews, on-site evaluations, and process reviews, all of which were conducted using <u>ISO 9001:2015</u> auditing guidelines.

NAAMTA Accreditation Standards identify criteria in all aspects of medical transport, including business policies, licensure, education, skills maintenance, communication, vehicle maintenance, etc.

Amy Arndt, NAAMTA Operations Director states, "Transport companies across the globe want to know how they measure up with their peers, they want to assess their performance and look for ways to improve. These companies look to NAAMTA Accreditation for verification.

NAAMTA auditors evaluated Valley Med Flight's records, processes, procedures, and other documents reviewing compliance to over 300 medical criteria. Additionally, site audits were conducted across their service area. Valley Med Flight met or exceeded the standards."

Robert Miller, Program Director "Valley Med Flight's successful renewal of our NAAMTA accreditation validates the commitment we have to our customers, patients, and communities we serve to provide the highest quality of patient care and aviation standards. The audit process increases our level of professionalism for all of our employees. The fact that Valley Med Flight has been able to uphold these standards uniformly across 10 bases located in 4 states is a testament to the dedication our employees have to their profession, and I could not be prouder to be a part of such an amazing team."





About NAAMTA

NAAMTA is an accreditation standard-bearer for the medical transport industry, offering procedures that include guidelines for developing a system focused on transport safety, patient care, quality management, and continuous improvement. NAAMTA is globally recognized for its <u>ISO 9001:2015</u> QMS certification and the implementation of quality practices in its accreditation program. NAAMTA's certified QMS is audited annually by <u>PRI Registrar</u>, an <u>ANSI-ASQ National Accreditation Board</u>-approved Registrar.

NAAMTA has successfully made great strides in identifying key best practices to improve the standard of performance among EMS providers. Through a dynamic approach to auditing and an array of web-based reporting and learning tools, NAAMTA distinguishes itself as an accreditation source interested in providing services to their members and improving medical transportation industry practices.

About Valley Med Flight

Valley Med Flight staffs 10 base locations scattered across the upper Midwest providing air medical transportation services across a 7-state region. Utilizing a fleet of both helicopters and airplanes, Valley Med Flight continues to improve the medical outcomes and lives of thousands of people each year.

"It is our mission to safely and efficiently transport our patients, with the utmost care and respect, to a facility equipped to handle their medical needs. Our patients will receive the highest level of care possible using the most advanced equipment and protocols available. We are grateful for the honor to serve our community in this respect."

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