



For Immediate Release 5 a.m. MST

January 2022

naamtaglobal.com

NAAMTA Global Announces Medical Transport Accreditation for Medical Air Rescue Company

Rapid City, South Dakota, 2022 – After an independent, external evaluation of administrative documentation, medical practices, and facilities, [Dale Aviation dba Medical Air Rescue Company \(MARC\)](#) is being awarded accreditation for its fixed-wing program by the National Accreditation Alliance of Medical Transport Applications ([NAAMTA Global](#)).

NAAMTA's Accreditation program is built on standards that focus on quality patient care and the safety of the transports for all involved. The accreditation process is founded upon providing service-based consultative and educational processes and presenting best practices to help an organization improve its care and services. This accreditation is recognized as a symbol of quality by industry peers, third-party payers, medical organizations, liability insurance companies, state and federal agencies, and the public.

Through the accreditation process, Medical Air Rescue Company demonstrated compliance in each of the defined standards, excelled in identifying best practice procedures, and instilled these values in each employee. NAAMTA Global verified their compliance through employee interviews, on-site evaluations, and process reviews, all of which were conducted using [ISO 9001:2015](#) auditing guidelines.

In addition to the accreditation award, Medical Air Rescue Company joins the NAAMTA Alliance. This alliance unifies accredited organizations in the vanguard of continuous improvement through the sharing of education, experiences, and the skills of each member working to improve patient care and cultivating an environment of safety.

Director of Medical Operations, Ken Maraman, commented, We decided to elevate our status by becoming dual accredited. I will categorically state the NAAMTA process was a refreshing change.

NAAMTA develops a "dashboard" that you are privy to, communications are performed here in addition to the ability to call them for explanations and advice regarding outcome elements of the audit. The process is daunting, but NAAMTA guides and assists you through the process. Their ultimate goal was to bring together the elements of aviation, medical, maintenance, and administration into a cohesive group that focused on safety and successful operations.

We were audited by the founder and top echelon of the accrediting body. They spent a week with 3 of our programs as well as our communications center. They cut no corners; the program was held to the highest standards, and the reports assist you with what is needed for success.

NAAMTA incorporates monthly reports we submit that help maintain the success found with our audit. By doing this, we can continue the highest standards in the ever-changing landscape of Air Medical.

About NAAMTA Global

NAAMTA Global is a worldwide accreditation standard-bearer for the medical escort/transport industry, offering procedures that include guidelines for developing a system focused on transport safety, patient care, quality management, and continuous improvement. NAAMTA is recognized around the world for its [ISO 9001:2015](#) QMS certification and implementation of quality practices in its accreditation standards.

NAAMTA's certified QMS is audited annually by [PRI Registrar](#), an [ANSI-ASQ National Accreditation Board](#)-approved Registrar.

NAAMTA began its accreditation program in 2009 and became an international accreditation company in 2013 by successfully identifying the standards for best practices and performance among medical escort, medical transport, and emergency medical service providers.

Through a dynamic approach to auditing and an array of web-based reporting and learning tools, NAAMTA distinguishes itself as an accreditation source in providing member services and improving medical transportation industry practices. In 2019, to reflect our international market, we became NAAMTA Global.

About Company Name

Medical Air Rescue is based in Rapid City, South Dakota, with services in South Dakota, Nebraska, and Texas and satellite bases located in Valentine, Nebraska and McKinney, Texas.

Medical Air Rescue combines air transportation (through Dale Aviation, the part 135 certificate holder) and medical staff under a single management organization to allow for careful control of the entire air ambulance transportation process. Because everyone is working together under the same roof, we closely monitor the quality of received on the ground as well as in the air. Patients benefit from higher standards of service delivery – all around.

When you fly with MARC, you become part of a 35-year safety history. We operate as one team with one goal: to provide safe, comfortable, and worry-free medical transportation, in the air and on the ground.

Our medical crew is sensitive to all patient care needs from Basic Life Support to Critical Care. We work to alleviate suffering from trauma, burns, cardiac failure, or any variety of other conditions. Our transports provide the required equipment and medical flight care to handle BLS functions as well as cardiac defibrillation, the ability to control and monitor dysrhythmias, administer medications, and establish and maintain respiratory airways. We have flight teams ready and waiting, any time you call.

Roylen "Griff" Griffin

NAAMTA Global
Executive Director
P.O. Box 7
Blanding, UT 84511
(801)-756-7215
www.NAAMTA.com

