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NAAMTA Global Awards Medway Air Ambulance 2 Distinct Accreditations

Lawrenceville, GA – January 2022 – After an independent, external evaluation of administrative documentation, medical practices, and facilities, [Medway Air Ambulance](#) is being awarded Medical Transport Accreditation for its fixed-wing program by the National Accreditation Alliance of Medical Transport Applications ([NAAMTA Global](#)).

Furthermore, through the extensive efforts of their medical management team, Medway has demonstrated compliance with the criteria to be awarded NAAMTA Medical Escort Accreditation. These two accreditation programs are built on standards that focus on quality patient care and the safety of the transports for all involved.

The accreditation process is founded upon providing service-based consultative and educational processes and presenting best practices to help an organization improve its care and services. These accreditations are recognized as a symbol of quality by industry peers, third-party payers, medical organizations, liability insurance companies, state and federal agencies, and the public.

Through the accreditation process, [Medway Air Ambulance](#) demonstrated compliance in each of the defined standards, excelled in identifying best practice procedures, and instilled these values in each employee. NAAMTA Global verified their compliance through employee interviews, on-site evaluations, and process reviews, all of which were conducted using [ISO 9001:2015](#) auditing guidelines.

In addition to the accreditation award, Medway Air Ambulance joins the NAAMTA Alliance. This alliance unifies accredited organizations as the vanguard of continuous improvement through the sharing of education, experiences, and the skills of each member working to improve patient care and cultivating an environment of safety.

Mark Chapman, Medway's Vice President of Business Development comments "NAAMTA's comprehensive audit examined every aspect of our programs from clinical care to aviation operations. The accreditation of all of the MedHealth Partners air ambulance programs assures healthcare professionals, patients, and their families that they can trust us to provide safe, high-quality air medical transports in the U.S. and around the world."

Amy Arndt, NAAMTA Global Operations Director states, "We have associated with Medway Air Ambulance, and Mark Chapman for several years; and were very impressed with Medway and their

commitment to ensuring their employees, processes, and medical procedures exceed their vision. Their scope of service encompasses medical care ranging from commercial medical escort services to basic and advanced life support, critical care, and a specialty for neonatal transports. Medway Air Ambulance's determination for this professional achievement points to the same driving force their employees have to reach their patients, use their skills and expertise to treat and deliver them to their destination using the safest possible means."

About NAAMTA Global

NAAMTA Global is a worldwide accreditation standard-bearer for the medical escort/transport industry, offering procedures that include guidelines for developing a system focused on transport safety, patient care, quality management, and continuous improvement. NAAMTA is recognized around the world for its [ISO 9001:2015](#) QMS certification and the implementation of quality practices in its accreditation program.

NAAMTA's certified QMS is audited annually by [PRI Registrar](#), an [ANSI-ASQ National Accreditation Board](#)-approved Registrar.

NAAMTA began its accreditation program in 2009 and became an international accreditation company in 2013 by successfully identifying the standards for best practices and performance among medical escort, medical transport, and emergency medical service providers.

Through a dynamic approach to auditing and an array of web-based reporting and learning tools, NAAMTA distinguishes itself as an accreditation source in providing member services and improving medical transportation industry practices. In 2019, to reflect our international market, we became NAAMTA Global.

About Medway Air Ambulance

Since 2000, Medway Air Ambulance has provided thousands of medical flights for neonatal, pediatric, and adult patients. With 24/7 air medical transport coordination, Medway delivers responsive service in the U.S. and abroad. Medway is one of the largest in-network and contracted air ambulance providers in the country, working with international travel assistance programs, workers' compensation plans, and health insurance companies. Medway also partners with world renowned children's hospitals to provide neonatal and pediatric flights, using its highly-trained medical team and specialized equipment to ensure safe transfers.

Medway, a Part 135 air carrier, owns and operates its own fleet of medically configured Learjet aircraft. Headquartered in Lawrenceville, Georgia, Medway's aviation operation holds an ARGUS Gold rating for excellence.

Medway Air Ambulance is proud to be a part of the MedHealth Partners' family of air medical transport providers.

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