



## NAAMTA Global Announces ISO 9001:2015 Recertification

Blanding, Utah — January 2026

NAAMTA Global (National Accreditation Alliance of Medical Transport Applications) is proud to announce its successful ISO 9001:2015 recertification, reaffirming its commitment to quality management, process improvement, and customer-focused accreditation services.

The recertification confirms that NAAMTA’s Quality Management System continues to meet internationally recognized ISO standards and reflects the organization’s integrated approach to medical transport accreditation. NAAMTA’s scope includes the development and maintenance of accreditation standards, evaluation tools, templates, and ongoing support services for medical transport providers.

A key component of NAAMTA’s quality framework is the active involvement of its accredited organizations. Customer feedback, annual review, and continual improvement are embedded into NAAMTA’s processes to ensure accreditation programs remain effective, consistent, and responsive to the evolving needs of the industry.

“We want to recognize and sincerely thank the organizations we work with every day,” said Amy Arndt, Director of Operations at NAAMTA Global. “Our customers operate in a demanding and highly complex industry, and their willingness to share feedback helps us continually improve how we support them.”

Roylen “Griff” Griffin, Executive Director of NAAMTA Global, added, “The commitment our customers demonstrate—both to quality patient care and to continuous compliance—directly influences how we refine our services. Their feedback is not only valued, but also essential to our improvement process.”

Michael Barnett, who has served as an ISO 9001 auditor during NAAMTA’s assessments, noted the strength of NAAMTA’s integrated quality approach.

“Based on what I have observed during NAAMTA’s audits over the past several years, more organizations should pursue NAAMTA Global Accreditation,” said Barnett. “The integration of quality management into NAAMTA’s processes, along with its focus on continuous compliance and ongoing customer commitment, reflects a mature and effective approach to accreditation.”

The ISO 9001:2015 recertification is valid through March 11, 2027, following an independent audit confirming conformity with the standard.