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## **NAAMTA Global Announces Medical Transport Accreditation for North Memorial Air Care**

Robbinsdale, MN, After an independent, external evaluation of administrative documentation, medical practices, and operational processes, [North Memorial Air Care](#) has been awarded Medical Transport Accreditation for its rotor-wing medical transport program by the National Accreditation Alliance of Medical Transport Applications ([NAAMTA Global](#)). The scope of accreditation includes basic life support, advanced life support, and critical care medical transport services.

NAAMTA's accreditation program is built on standards that focus on quality patient care, transport safety, and organizational reliability across the continuum of medical transport services. The accreditation process is founded on a service-based, consultative, and educational framework designed to promote best practices and continuous improvement within accredited organizations. NAAMTA accreditation is widely recognized by industry peers, third-party payers, medical organizations, liability insurance providers, regulatory authorities, and the public as a symbol of quality and accountability.

Through the accreditation process, North Memorial Air Care demonstrated compliance with all applicable NAAMTA standards and requirements for rotor-wing operations and multi-level medical practice. Compliance was verified through a comprehensive review of policies and procedures, employee interviews, process evaluations, and operational assessments conducted in accordance with [ISO 9001:2015](#) auditing guidelines.

Organizations such as [North Memorial Air Care](#) pursue NAAMTA accreditation to build industry alliances, meet customer expectations, achieve recognized validation of quality and safety practices, and realize operational and insurance-related benefits associated with accredited performance.

In addition to the accreditation award, North Memorial Air Care joins the NAAMTA Alliance—an international network of accredited organizations committed to advancing transport safety, clinical quality, and operational excellence through shared learning, collaboration, and continuous performance improvement.

Shimon Cohen, Director of Clinical Services for North Memorial Health – Air Care

“North Memorial Air Care is proud to receive NAAMTA Global accreditation. This recognition reflects our ongoing commitment to safe operations, high-quality clinical care, and the trust our communities place in us every day. We appreciate the rigor of the accreditation process and value the partnership it fosters as we continue to advance excellence in air medical transport.”

Roylen “Griff” Griffin, Executive Director of NAAMTA Global, stated, “North Memorial Air Care exemplifies what it means to integrate clinical excellence with operational reliability. Their decision to pursue NAAMTA accreditation reflects a deliberate commitment to transparency, industry leadership, and meeting the evolving expectations of patients, partners, and payers.”

### **About NAAMTA Global**

NAAMTA Global, with over 15 years in business, has been a trailblazer in setting standards for best practices and performance among medical escort, medical transport, and emergency medical service providers, gaining international recognition. As a premier global accreditation entity, NAAMTA offers standardized criteria and procedures that emphasize transport safety, patient care, quality management, and continuous improvement.

NAAMTA's [ISO 9001 Quality Management System](#), which is registered and annually audited by [PRI Registrar](#), an [ANSI-ASQ National Accreditation Board-approved](#) registrar. NAAMTA is recognized for integration of quality and safety management elements as part of all NAAMTA accreditation standards.

With its dynamic auditing approach and comprehensive suite of web-based tools, NAAMTA stands out as a leader in accreditation, providing exceptional member services and significantly enhancing practices within the medical transportation industry.

### **About North Memorial Air Care**

North Memorial Air Care is a hospital-based air medical transport program that provides rapid, high-acuity emergency transport across Minnesota, Wisconsin, Iowa, and the Dakotas. With seven strategically located bases and a fleet of Airbus H135 and Agusta 109 helicopters equipped with advanced safety technology- including twin engines, weather radar, night-vision capability, and terrain-awareness systems-Air Care bring expert medical care directly to communities when minutes matter.

Founded in 1985, Air Care has grown into one of the region’s leading air medical programs is part of North Memorial Health’s Ambulance services – one of the region’s largest EMS services and, supported by North Memorial Health’s Level I Adult Trauma Center in Robbinsdale. Over four decades, the program has expanded its fleet, technology, clinical expertise, and geographic reach-transporting of tens of thousands of patients and playing a critical role in the region’s emergency care network.

### **Roylen “Griff” Griffin**

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